

PERSONAL INFORMATION COLLECTION STATEMENT

1. Collection of personal data

This "Personal Information Collection Statement" applies to Allinpay Merchants Services (Singapore) Pte Ltd ("Allinpay"). We promise to ensure that the personal information you provide to us is protected. According to the Data Protection Principles established by The Personal Data Protection Commission Singapore, we must inform you how Allinpay will use the personal information we have obtained and the process flow.

You can choose whether you want to provide personal data to us or not. If the products and services you apply for need to be approved and/or processed based on your personal data, and you fail to provide them, then we may not be able to provide you with the relevant products and services.

2. Purpose of collecting personal information

In order for us to open or renew an account, establish or renew the products and services provided by Allinpay, or comply with any law, you need to provide us with relevant personal information from time to time.

3. Purpose of collecting personal information

- i. Consider and process applications for products and services;
- ii. Ensure that you maintain good reputation;
- iii. Provide and process the daily operations of products and services, including but not limited to confirming your identity when performing your instructions, providing customer service;
- iv. Design related services or products for you;
- v. Fulfil the obligations in relation to storage, disclosure and use of information in accordance with the guidelines issued by local or overseas laws and regulators or industry organizations applicable to Allinpay;
- vi. Assist in preventing or investigating crimes or potential criminal activities;
- vii. Marketing, promotion or direct promotion of services and products (see Section 5 for details);
- viii. Recover the debt from you (if any and if necessary);
- ix. Uses related to the above.

4. Disclosure of personal information

Allinpay will keep your information confidential, but may provide your personal information to any other member companies of Allinpay and other financial institutions, suppliers or partners who provide Allinpay with services (such as payment, collection, settlement, telecommunication, information technology, document management, legal).

In order to provide the products or services you need or complete transactions, your personal information may be transferred to overseas companies.

Allinpay may from time to time contract with other companies to provide you with the products and services you need. The business of such companies usually includes or is related to the following services: remittance services (including international fund transfers), information technology services and document management. In this case, Allinpay will ensure that they will comply with the The Personal Data Protection Commission Singapore and such requirement will be stated in the contract.

Allinpay may obtain your personal information from credit agencies and intermediaries when conducting credit and/or background check after obtaining your consent, or disclose your personal information to them. Allinpay will only provide personal information that is closely related to such products or services and ensure strict compliance

with confidentiality requirements.

If Allinpay needs to disclose your personal information to external parties operating abroad, we will ensure that the information will be protected by laws or contract terms, and the laws and privacy principles in the contract are the same as data protection principles.

In addition, Allinpay takes seriously the obligation to protect your personal information and will only co-operate with suppliers and business partners who have the same ethical beliefs as us.

5. Marketing, promotion or direct sales

Allinpay may use your personal data for direct marketing, and this use requires your consent (including expressing no objection). Please note that:

- i. without your consent, Allinpay will not transfer or disclose your personal data to any third party for direct marketing purposes;
- ii. Allinpay may transfer or disclose your name, contact information, product and service portfolio information, statistical data, transaction patterns and behaviours from time to time to Allinpay's other offices in Singapore and/or overseas to directly promote services and/or products related to Allinpay;
- iii. directly promote services and/or products including, but are not limited to the latest information, activities, and promotional offers regarding the current and/or upcoming services and/or products of Allinpay;
- iv. in order to carry out the above-mentioned direct promotion, Allinpay may engage third-party data processors or service providers (including but not limited to data companies, telecommunication companies and information technology companies) to perform on our behalf.

If you explicitly refuse, Allinpay will not send you promotional materials. If you do not want Allinpay to use your personal data for the above-mentioned direct marketing purposes or have any enquiries about Allinpay's use of your personal data, you can contact Allinpay at any time (send an email to: sg@allinpayhk.com or mail to: 3 Marina View #28-03 Asia Square Tower 1 Singapore 018960). When you make such requests or inquiries, you should clearly state details of your personal data. Generally speaking, Allinpay can reply or complete the relevant procedures for your refusing to receive promotional messages within 14 working days after your notification.

6. Security, accuracy and retention of personal data

Allinpay takes reasonable precautions to prevent loss, misappropriation, unauthorized access or destruction of your personal data. Allinpay also takes reasonable steps to ensure that the personal data held by us is accurate and complete, and the retention time will not exceed the actual need of the original purpose.

7. Access and correction of information

You can contact Allinpay (send an email to: sg@allinpayhk.com or post to: 3 Marina View #28-03 Asia Square Tower 1 Singapore 018960) to view or correct your information. Allinpay has the right to charge you a reasonable fee for processing any request for access or provision of relevant information.

8. Other matters

If you are not a natural person, you should ensure that before the directors, officers, shareholders, beneficial owners,

authorized signatories, employees, mediators, legal advisers, funders, beneficiaries and other individuals of your company provide you or your representative with their personal information in relation to your account, you are aware of the details set out in Allinpay's Personal Information Collection Statement.

August 2021